



Privacy Policy

Last Revision: 03/08/2023

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.247Help.org, and 24/7 Help app and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to 24/7 help include www.247help.org. The 24/7 help website is a information and service site. By using the 24/7 help website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered, 24/7 help may collect p highly personally identifiable information, such as your:

- First and Last Name
- E-Mail Address
- Phone Number

If you purchase 24/7 help's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

24/7 help may also collect anonymous demographic information, which is not unique to you, such as your:

- Age
- Gender
- Height

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through 24/7 help's public message boards, this information may be collected and used by others.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest



sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

24/7 help collects and uses your personal information to operate and deliver the services you have requested.

24/7 help may also use your personally identifiable information to inform you of other products or services available from 24/7 help and its affiliates.

Sharing Information with Third Parties

24/7 help does not sell, rent or lease its customer lists to third parties.

24/7 help may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is transferred to the third party. 24/7 help may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to 24/7 help, and they are required to maintain the confidentiality of your information.

24/7 help may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on 24/7 help or the site; (b) protect and defend the rights or property of 24/7 help; and/or (c) act under exigent circumstances to protect the personal safety of users of 24/7 help, or the public.

Opt-Out of Disclosure of Personal Information to Third Parties

In connection with any personal information we may disclose to a third party for a business purpose, you have the right to know:

- The categories of personal information that we disclosed about you for a business purpose.



You have the right under the California Consumer Privacy Act of 2018 (CCPA) and certain other privacy and data protection laws, as applicable, to opt-out of the disclosure of your personal information. If you exercise your right to opt-out of the disclosure of your personal information, we will refrain from disclosing your personal information, unless you subsequently provide express authorization for the disclosure of your personal information. To opt-out of the disclosure of your personal information, visit this Web page www.247help.org.

Tracking User Behavior

24/7 help may keep track of the websites and pages our users visit within 24/7 help, in order to determine what 24/7 help services are the most popular. This data is used to deliver customized content and advertising within 24/7 help to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by HotSocial. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the 24/7 help website.

Use of Cookies

The 24/7 help website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize 24/7 help pages, or register with 24/7 help site or services, a cookie helps 24/7 help to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same 24/7 help website, the information you previously provided can be retrieved, so you can easily use the 24/7 help features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of



the 24/7 help services or websites you visit.

[Links](#)

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

[Right to Deletion](#)

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;



- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

24/7 help does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Changes to this Statement

24/7 help reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information. Your continued use of the website and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

24/7 help welcomes your questions or comments regarding this Statement of Privacy. If you believe that 24/7 help has not adhered to this Statement, please contact 24/7 help at:

247help
340 N Main St
Ukiah, CA 95482

Email Address:
support@247help.org

Telephone number:
707-463-6503

Effective as of January 01, 2023